CZEview

See Everything, Miss Nothing

Q6

Battery-Powered Wireless Camera
User Manual

CZEview

See Everthing, Miss Nothing

We hope you never have the need,
but if you do our service is friendly and hassle-free.

✉ support@czeview.net

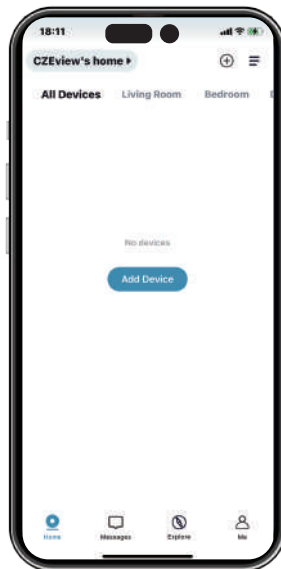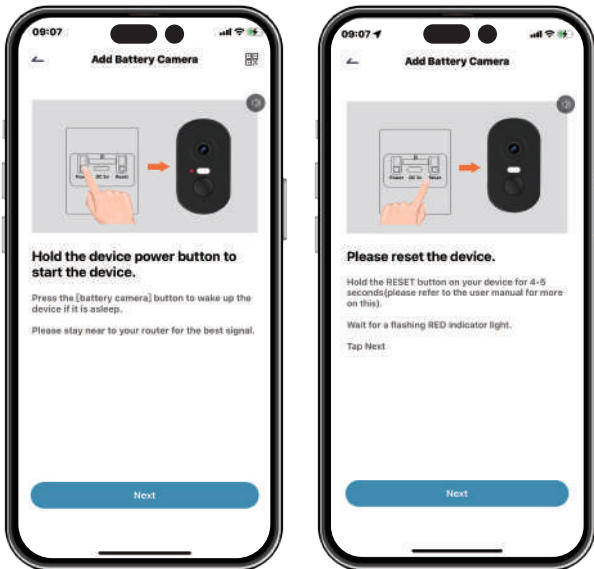# CONTENTS ENGLISH

SET UP THE CAMERA ON THE APP
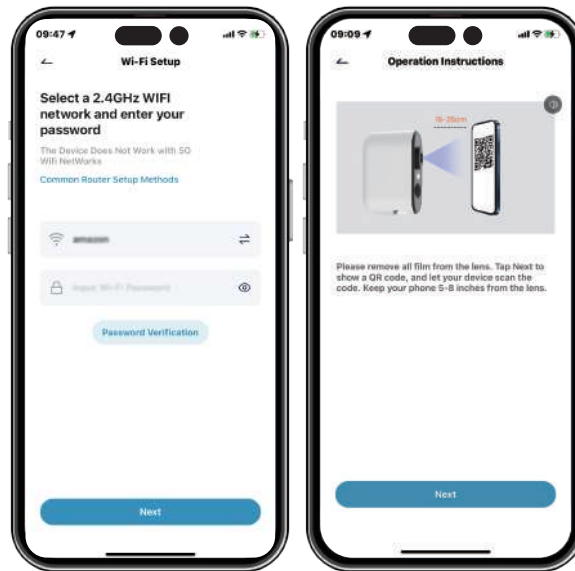
•II. METHOD 2 SCAN QR CODE

1. On the 'Home' page, tap 'Add' or ➕ in the upper right corner to add a device.

2. Choose the correct type and model for your device from the list.
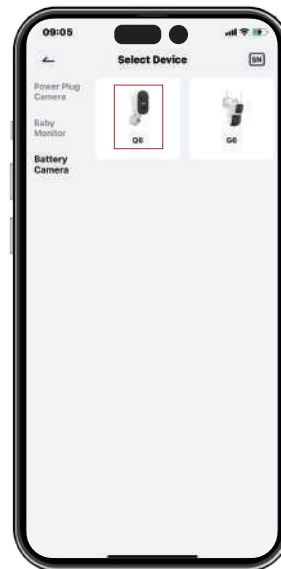
3. Follow the on-screen instructions, and tap 'Next'.

09:07 — Add Battery Camera

Hold the device power button to start the device.

Press the [battery camera] button to wake up the device if it is asleep.

Please stay near to your router for the best signal.

Next

09:07 — Add Battery Camera

Please reset the device.

Hold the RESET button on your device for 4-5 seconds(please refer to the user manual for more on this).

Wait for a flashing RED indicator light.

Tap Next

Next

4. Select the same WiFi network your phone is connected to and enter the correct password.

5. Remove the film from the lens and ensure it is clean and free of dirt. After confirming the lens is clear, tap 'Next' to generate a QR code.

09:47 — Wi-Fi Setup

Select a 2.4GHz WIFI network and enter your password

The Device Does Not Work with 5G WiFi NetWorks

Common Router Setup Methods

📶 amazon.com

🔒 Input Wi-Fi Password

Password Verification

Next

09:09 — Operation Instructions

15-20cm

Please remove all film from the lens. Tap Next to show a QR code, and let your device scan the code. Keep your phone 5-8 inches from the lens.

Next

6. Hold the QR code 5-8 inches from the lens, directly in front of it, and scan. Listen for a 'cuckoo' sound, which indicates the connection process has begun. After this, tap 'Next'.


5-8 inch
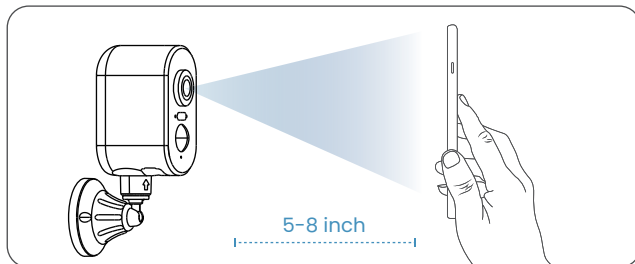
7. Confirm that the indicator light turns to a steady blue, indicating a successful setup. Following this, press 'Next' to assign a name to your camera.
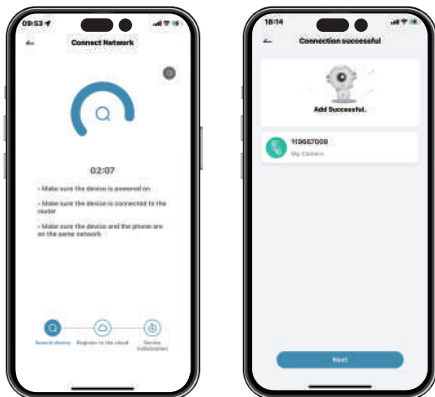
APP FUNCTIONS
• ADJUST VIDEO DEFINITION

1. In the video preview window on the Home page, click ▶ to enter the live view.

2. Click the drop-down menu in the lower right corner of the video window.

3. Choose from the available video definition levels.
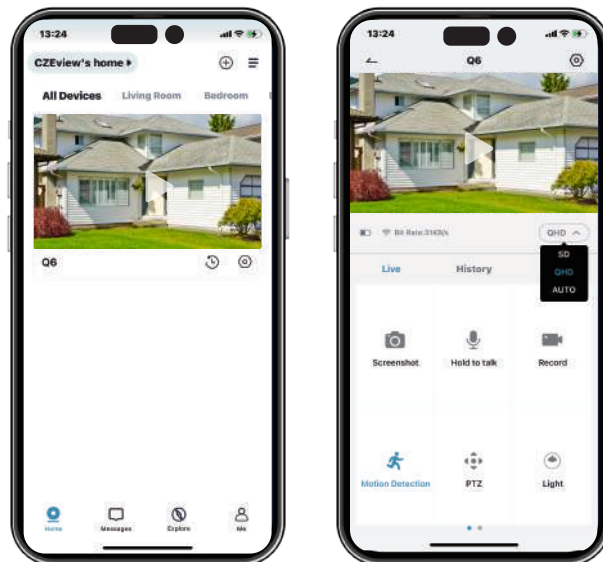
•ADJUST LENS ORIENTATION

1. In the live video window, locate the 'PTZ' button.
2. Use this feature to adjust the lens and monitor in horizontal directions.
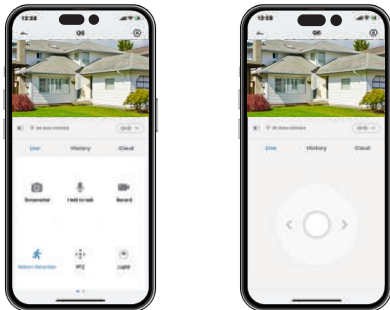
•IMAGE SETTINGS

1. On the Home page, find your device and tap the icon in the lower right corner of the window.
2. Tap 'Image Settings'.
3. Choose your preferred Screen Orientation and Night Vision Mode.
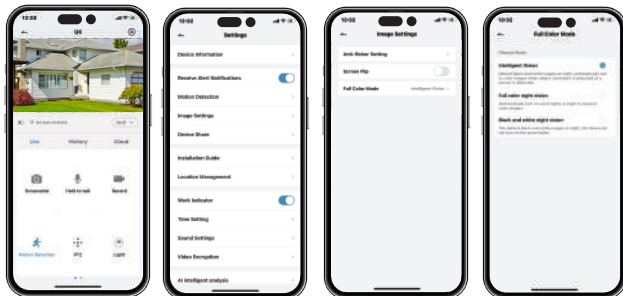
•MANAGE ALARMS

Note:
Before setting up 'Alarm Management,' please confirm your storage method: SD card, paid cloud storage, or free basic cloud storage. The storage type influences the format of alarm records you receive (some will be videos, others will be images) and the availability of videos may vary:

1. SD Card Storage: Alarm records will be saved as 10-second videos in Alarm Messages. (You can adjust the recording duration in the 'Motion Detection' settings.)

2. Paid Cloud Storage: Alarm records will also appear as 10-second videos in Alarm Messages. (Similar to SD card storage, the recording duration can be modified in 'Motion Detection'.)

3. Free Cloud Storage: Alarm records will be 6-second videos in Alarm Messages. (The recording duration is fixed and cannot be changed.)

4. No Cloud Storage or SD Card: In this case, alarm records will be displayed as images in Alarm Messages.

1. On the Home page, locate your device and tap the icon at the lower right corner of the window.
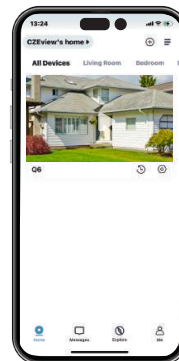
2. Navigate to 'Motion Detection':

• Motion Detection: Enable this feature to receive notifications according to your preferences. You can customize settings such as 'Detection Sensitivity,' 'Humanoid Detection,' 'Working Mode,' 'Alert Plan,' 'Humanoid Alarm Area,' and 'Audio Warning and Strobe Light.'
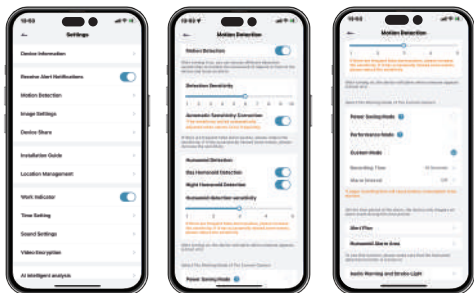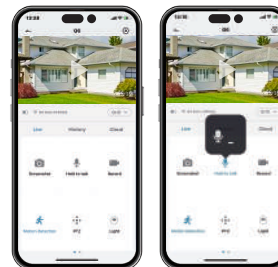

• Set up Alarm Siren and Spotlight: Enable this feature to activate the Alarm Siren and Spotlight.
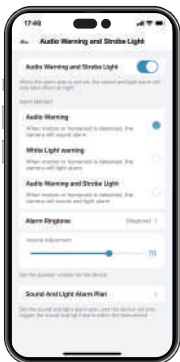
Note:
The Alarm Siren and Spotlight will only be triggered in low-light or dark conditions.

• INTERCOM

1. In the live video window, locate the 'Hold to Talk' button and press it to start speaking.
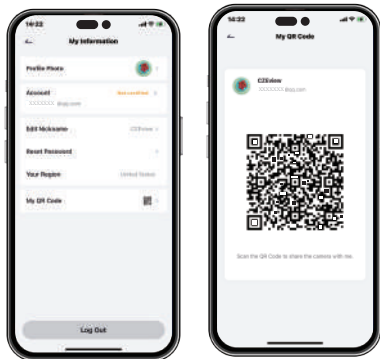

• SHARING THE CAMERA WITH FAMILY

1. On the Home page, find the device you want to share and tap the ⬡ icon in the lower right corner of the window.
2. Select 'Device Share'.
3. For a quick setup, watch the video guide, then tap 'Add'.
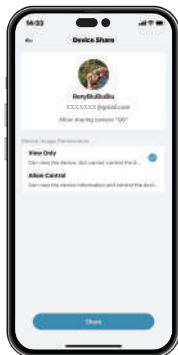4. Choose 'Scan QR Code' or 'Enter Account' to send an invitation.
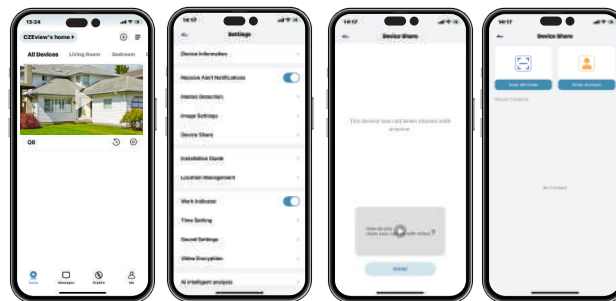
5. If using a QR code:

- Open the app on the invitee's phone.
- Tap 'Me' in the bottom navigation bar.
- Click on the avatar and select 'My QR Code'.

6. After scanning the QR code or entering the email address, set the permissions for the invitee in your app.

7. The invitee will receive a confirmation notification in their app.

8. After the invitee accepts the invitation for device sharing, their information will appear in the 'Device Share' section of your app.

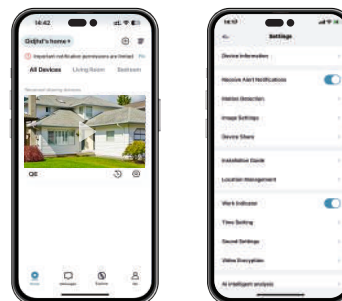9. The shared device will then show up on the invitee's app home page.
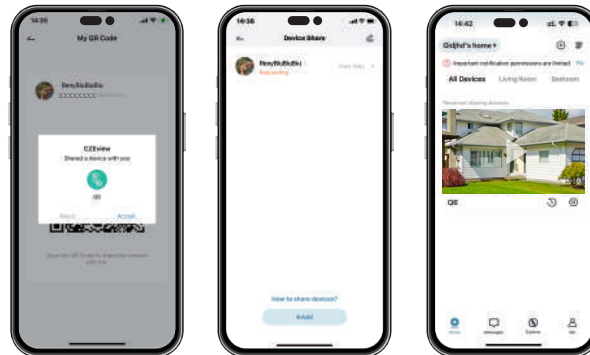
• HOW TO DELETE THE INVITEE

1. On the Home page, locate the device you have shared and tap the ⬡ icon in the lower right corner of the window.

2. Select 'Device Share'.

3. Click the ✍ icon in the upper right corner, then tap the DELETE icon ⊖ .
A confirmation prompt will appear.
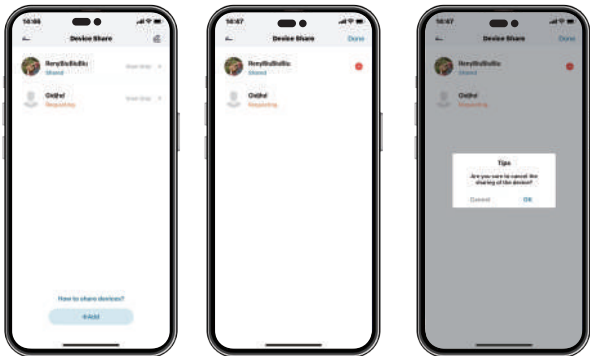
4. The invitee will receive a notification in their app indicating that they have been removed from the shared device list.

• AI INTELLIGENT ANALYSIS

1. On the Home page, find your device and tap the ⟨○⟩ icon in the lower right corner of the window.
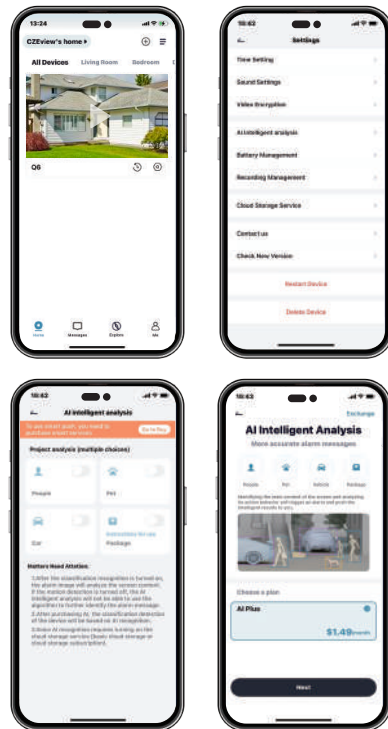
2. Select 'AI Intelligent Analysis'.

3. Once purchased, this feature can recognize humans, pets (limited to cats and dogs), vehicles, and packages.

TROUBLESHOOTING

•Q1. Why can't the camera connect to the APP

* Ensure the camera is powered on, indicated by a slow red flashing light. If the indicator light flashes alternately between red and blue, the connection has timed out. In this case, press and hold the 'Power' button for 3-6 seconds to turn the camera off, then power it back on and try reconnecting to Wi-Fi. If the indicator light is off, press the 'Power' button briefly to wake the camera, then hold the 'Reset' button for 3-6 seconds and attempt to reconnect to Wi-Fi.
* Verify that the 'CZEview' app is installed on your device.
* Make sure to select the correct device type and model when adding a new device in the app.
* Check for a stable network connection and ensure both the camera and your mobile device are close to the router during setup.
* Enter the correct password as specified in the instruction manual.
* Avoid using emojis, special characters, or symbols in your Wi-Fi name or password.
* If the above steps do not resolve the issue, press and hold the 'Reset' button on the camera until you hear a 'cuckoo' sound. This will initiate recalibration. Afterwards, reconnect the camera in the app. Note that the camera can only be reset when the indicator light is on. If the camera has entered sleep mode and the indicator light is off, press the 'Power' button briefly to wake it, then perform the reset.
* If the problem persists, please contact our support team at support@czeview.net.

•Q2. Why can't the camera scan the QR code when connecting to the app?

* If the camera's indicator light is rapidly flashing red: a. Ensure the router is functioning correctly and emitting a strong signal. b. Check the stability of the network. c. Make sure the device is not in a location without network coverage. d. If the problem continues, press and hold the 'RESET' button until you hear a 'cuckoo' sound. This will initiate the recalibration process. Once the recalibration is complete and the indicator light begins flashing red slowly, try reconnecting. Note: The camera can only be reset when the indicator light is on. If the camera is in sleep mode and the indicator light is off, briefly press the 'Power' button to wake it, then perform the reset.
* If the camera's indicator light is slowly flashing red: a. Clean the lens if it appears dirty. b. Move the camera to an area with less bright lighting if needed.
* If these steps do not solve the problem, please contact our support team at support@czeview.net for further assistance.

•Q3. What should I do if the device shows as offline?

* Confirm that the camera is powered on and that the indicator light is functioning as expected.
* Verify that the Wi-Fi network is stable, and restart the router if necessary.
* If the device is too far from the router to receive a strong Wi-Fi signal, consider moving the router closer or using a Wi-Fi extender to enhance signal strength.
* Remove the Q6 camera from your 'CZEview' account, reset the device, and add it again.
* Ensure both the device firmware and the app are up to date.
* If these steps do not resolve the issue, please contact our support team at support@czeview.net for further assistance.

•Q4. Why didn't I receive the alarm messages?

* On the Home page, locate your device and tap the ⟨◎⟩ icon in the lower right corner. Then, select 'Motion Detection' and ensure that the 'Motion Detection' feature is enabled.

* In the same settings section of the app, verify that 'Receive Alert Notifications' is turned on.

* Check your phone's system settings to confirm that the app has permission to send push notifications for motion detection.

* If these steps do not solve the issue, please contact our support team at support@czeview.net for further assistance.

•Q5. How can I reduce unnecessary false alarms?

* Avoid placing the camera in the direction of bright lights, such as sunlight or bright lamps.

* Do not aim the camera lens directly at roads; it is best to keep the camera at least 10 meters away from driveways or streets.

* Ensure the camera is not positioned near sources of air flow or heat, like air conditioner vents, humidifiers, or projector heat vents.

* Avoid setting up the camera to face mirrors or glass surfaces.

* Keep the camera at least 1 meter away from any wireless devices, including Wi-Fi routers, to minimize interference.

•Q6. How do I reconnect the device in a new Wi-Fi area?

* On the Home page, locate your device and tap the ⟨◎⟩ icon in the lower right corner. Scroll to the bottom and select 'Delete Device.'

* Press and hold the 'RESET' button until you hear a 'cuckoo' sound to initiate the recalibration process. Note: The camera can only be reset when the indicator light is on. If the camera is in sleep mode and the indicator light is off, briefly press the 'Power' button to wake it, then perform the reset.

* Once recalibration is complete and the indicator light starts flashing red slowly, reconnect the device to the app using the new Wi-Fi signal.

•Q7. Why can't the SD card be recognized by the camera?

1. Tap the ⟨◎⟩ icon located in the lower right corner of the window.
2. Go to 'Recording Management'. If the SD card's memory information is not displayed, try these troubleshooting steps: a. Turn off the camera, remove the SD card, and reinsert it with the label side facing up and the pins facing down. Then, power the camera back on and check if the app can read the SD card's memory information. b. Check if the SD card's information can be read by a computer. If the SD card is not recognized by the computer, it may need to be replaced. If the card can be read, please contact our support team at support@czeview.net for further assistance. c. If these steps do not resolve the issue, feel free to reach out to our support team at support@czeview.net.

• Q8. How do I seek seller support for assistance?

* Open the CZEview app and go to 'Me' at the bottom of the navigation bar.
  Tap 'Help' > 'Feedback' > 'Send us feedback'. Here, you can request assistance
  and provide the necessary details.

* Alternatively, you can directly email us at support@czeview.net with your concerns.